VAN FLEET ROOM

BRIEFER

[redacted]

501st MI CDR Rep	1st SIG CDR Rep	8th MP CDR Rep	6th CAV CDR Rep	2ID CDR Rep	8th Army CSM	8th Army CofS	19th TSC CDR Rep	KORO Director Rep	17th AVN CDR Rep	8th PERSCOM CDR Rep	USATC-K CDR Rep

Area I	Area II	501st MI CSM Rep	1st SIG CSM Rep	8th MP CSM Rep	6th CAV CSM Rep	2ID CSM Rep	G1	18th MED CDR Rep	18th MED CSM Rep	19th TSC CSM Rep	KORO CSM Rep	17th AV CSM Rep	8th PERSCOM CSM Rep	USATC-K CSM Rep
Area III	Area IV	Spouse	Spouse	Spouse	Spouse	Spouse	G1 Deputy	G1	J1	8th PERSCOM	18th MED	18th MED	18th MED	Dental
	Surgeon	Chaplain	G5	G4	G3	G3	G1 CPD	KORO	KORO	KORO	KORO	KORO	18th MED	G1
CHRA	CHRA	DoDDS	ENGR	ENGR	PAO	PAO	RM	RM	175th FINCOM	175th FINCOM		8th MP	AAFES	KORO
	BOSS	AAFES	DECA	CCK	PM	SGS	DoDDS	SOFA	TRANSCOM	EEO	EO	1st SIG	KORO	KORO
													175th FINCOM	G4

Eighth United States Army

Well-Being Council of Colonels Meeting

Red = OPR

Blue = CDRs

Green = CSMs

24 June 2004

Agenda

1330-1335 **Opening Remarks – Eighth Army CofS**

1335-1545 **2004 AFAP Issues**

- 04-01 Family Member Employment Opportunities – **KORO**
- 04-02 Child Care Fees in Korea – **KORO**
- 04-03 Permissive TDY for College Selection – **ACofS G1**
- 04-04 Command Education Policy – **ACofS G1**
- 04-05 BAS for Service Members with Families – **175th FINCOM**
- 04-06 Distribution TA-50 – **ACofS G4**
- 04-07 Matching Funds for Military Personnel in the TSP – **175th FINCOM**
- 04-08 Dental Service for Retirees Overseas – **618th DENTAL**
- 04-09 Alternate Medical Facilities – **8th MP**
- 04-10 Off-Post Housing Charges – **KORO**
- 04-11 Community Track and Field Facilities – **KORO**
- 04-12 Commissary Items at Remote Sites – **AAFES**
- 04-13 Blocked Internet Service Providers (ISPs) on Personal Computers Overseas – **1st SIG**

Agenda (cont.)

1545-1615 **Well-Being Issues Update**

- 2.3.2.6 Civilian Medical Care – **18th MEDCOM**
- 2.4.1.1 Family Housing
  - Build to Lease- Korea (BTL-K) – **KORO**
  - Rental Housing Program – **KORO**
- 2.4.2.1 Barracks Modernization Program **– KORO**
- 3.7.3.2 Sponsorship **– ACofS G1**
- 3.7.3.3 SITES Improvement **– KORO**
- 3.7.4.3 Command Sponsorship **– ACofS G1**
- 3.7.4.4 Language Barriers in Customer Service Areas **– ACofS G1**

1615-1625 **Korea Army Family W-B Advisory Update – AFWBAC**

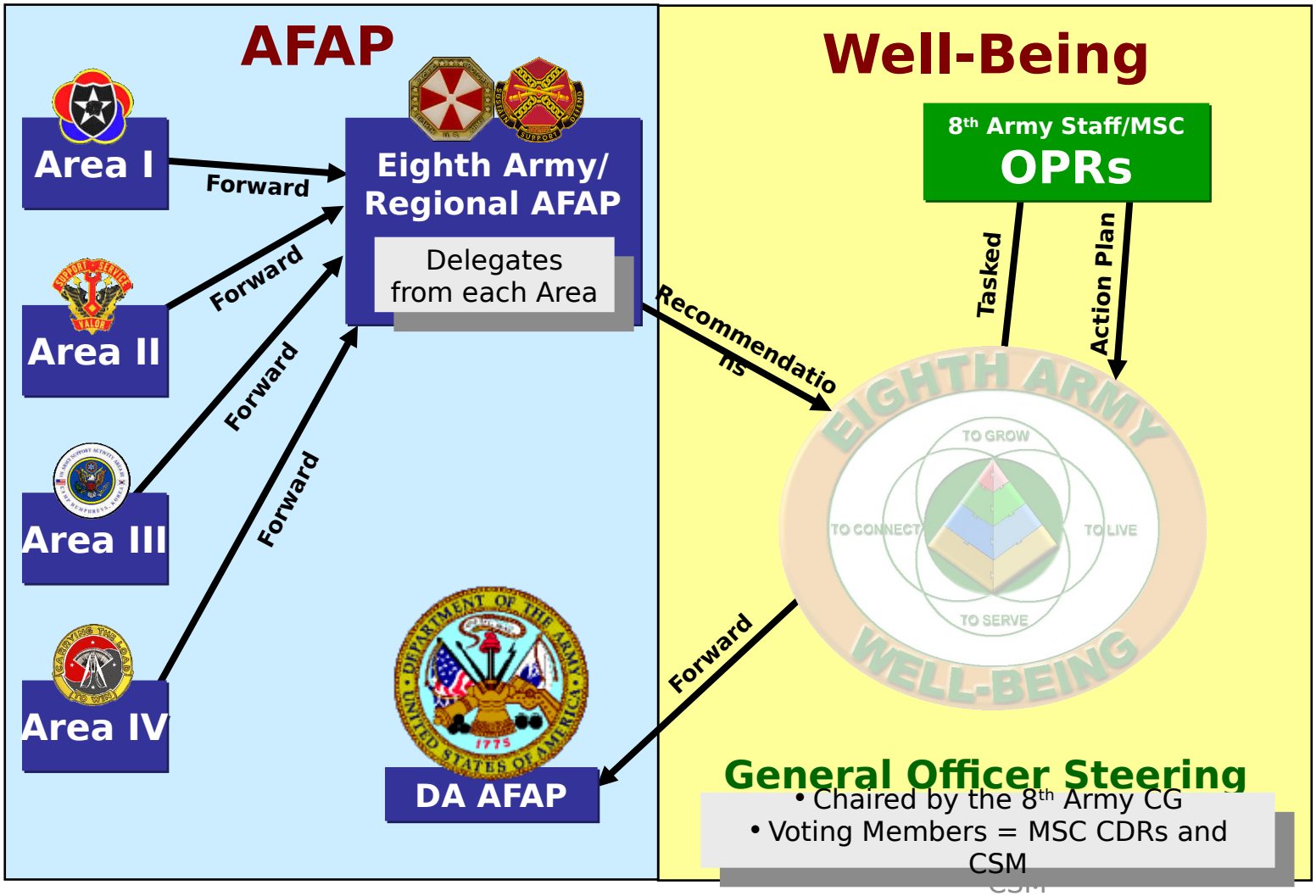
1625-1630 **Closing Remarks – Eighth Army CofS**

Opening Remarks

Eighth United States Army

CofS

2004 AFAP Issues



Manager: KORO

Issue # 04-01

Support: ACofS

G1

Family Member Employment Opportunities

2004 AFAP

Scope. Lack of information on employment opportunities and application processes acts as a barrier to family members gaining employment in Korea. Family members lack the training or experience to successfully navigate the job application process (i.e. Resumix), resulting in only 13% of US APF/NAF employees being family members. Financial hardships are caused by this lack of ability to gain employment in Korea and generate additional income.

AFAP Recommendations.

1. Consolidate the information about employment programs and market those programs to the Army family community.
2. Integrate all resources for perspective applicants in the creation of a resume.

Required Actions/Action Plan.

1.

2.

Status. AMBER

Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

Issue # 04-02

Child Care Fees in Korea

2004 AFAP

Scope. Failure by patrons to understand the childcare fee structure creates the misperception of a substantial financial burden to DoD/DA households. Although childcare fees across the Korean peninsula are 11% less than the Army average, complaints continue to come forward as a result of lack of information on this issue. Lack of information creates animosity and increases resentment resulting in a decrease in morale.

AFAP Recommendations.

1. Inform and educate patrons about how fees are developed.
2. Market information about the full expense and patrons' actual expense through means such as registration, orientation, and information packets.
3. Inform the community about parent advisory councils.

Required Actions/Action Plan.

1.
2.
3.

Status. AMBER

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: ACofS G1

Issue # 04-03

Support: KORO

Permissive TDY for College Selection

2004 AFAP

Scope. AR 600-8-10, Leave and Entitlements, does not entitle military sponsors Permissive TDY for travel time from OCONUS to CONUS to visit prospective colleges with their high school age children. Personal contact and student/sponsor visitation is hindered by the time required to travel from OCONUS to CONUS; for example, up to 5 travel days are needed from locations such as Korea. Limiting sponsors in providing the necessary guidance in helping their child choose a quality education can cause a variety of morale and retention issues.

AFAP Recommendations.

1. Amend AR 600-8-10 to allow a sponsor a one time visit per dependent for the purpose of visiting colleges.
2. Authorize sufficient amount of permissive TDY, in conjunction with leave, to account for the distance between OCONUS and CONUS.

Required Actions/Action Plan.

1.

2.

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

Issue # 04-04

Command Education Policy

2004 AFAP

Scope. Commanders are not required to establish an education policy that addresses the recoupment of tuition assistance. Soldiers are forced to withdraw (dis-enroll) from command approved courses due to mission related tasks. When they do not receive a waiver, Soldiers endure financial hardship, loss of education, career advancement opportunities, and the Army suffers possible retention problems.

AFAP Recommendations.

1. Amend AR 600-20 to include education policy on command-approved courses regarding tuition assistance (TA).
2. Mandate education centers to provide commanders with enrollments, grades and withdrawals (dis-enrollments) periodically.
3. Include TA brief at Commander's/1SG's course and quarterly training brief (QTB).

Required Actions/Action Plan.

1.
2.
3.

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: 175th FINCOM Issue # 04-05

BAS for Service Members with Families

2004 AFAP

Scope. Service members do not receive sufficient subsistence allowance to provide for their families. Public Law does not authorize BAS for family members. BAS does not differentiate between service members with or without dependants. Soldiers with family members do not receive subsistence which causes financial burden.

AFAP Recommendation. Create Public Law to initiate BAS in order to provide subsistence for family members (i.e. BAH)

Required Actions/Action Plan.

Status. **RED**

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: ACofS G4

Support: ACofS

Issue # 04-06

Distribution TA-50

2004 AFAP

Scope. Issued TA-50 is inadequate due to lack of standard distribution. Not all MOS's are issued the same TA-50 upon arrival to their current duty assignment. This causes an increase in non-combative related injuries, such as cold and heat injuries. Soldiers must spend their own money to purchase adequate TA-50 to accomplish their mission.

AFAP Recommendations.

1. Establish and implement a regulation to standardize and upgrade all issued TA-50.
2. Mandate appropriate issuance of TA-50 to all Soldiers in accordance with their area of assignment regardless of MOS.
3. Provide all installations funding so that all Soldiers receive adequate TA-50.

Required Actions/Action Plan.

1.
2.
3.

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: 175th FINCOM **Issue # 04-07**

Matching Funds for Military Personnel in the TSP

2004 AFAP

Scope. Currently the National Defense Authorization Act does not afford ALL military the opportunity to receive matching contributions in the TSP. The contribution rules state that matching funds are authorized for incentive to support critical MOSs. This provision exists and is not being utilized. This inequality adversely affects military personnel financial gains.

AFAP Recommendations.

1. Amend contribution rules to allow all service members to receive matching funds.
2. Allocate funds in the budget to cover the program.

Required Actions/Action Plan.

1.
2.

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: 618th DENTAL Issue # 04-08

Dental Service for Retirees Overseas

2004 AFAP

Scope. Retirees are unable to receive routine dental services at overseas military installations. Federally sponsored dental insurance is not available outside of U.S. and its territories and possessions. Retirees and families therefore, must absorb 100% of the dental cost.

AFAP Recommendations.

1. Expand TRICARE Retiree Dental Plan (TRDP) to overseas locations.
2. Subsidize TRDP premiums in a similar manner to TRICARE Dental Plan.

Required Actions/Action Plan.

1.

2.

Status. **RED**

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: 8th MP

Support: 18th MEDCOM

Issue # 04-09

Alternate Medical Facilities

2004 AFAP

Scope. Civilians are unable to access outside medical facilities as a result of USFK Regulation 190-2. This policy is in the final stages of revision. This affects the military medical systems' limited appointments.

AFAP Recommendation. Sign, publish and disseminate revised USFK Regulation 190-2.

Required Actions/Action Plan.

Status. **GREEN**

Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

Issue # 04-10

Off-Post Housing Charges

2004 AFAP

Scope. There is a perception that landlords are charging the Army families higher rent than Korean renters. Army families feel that this results in higher rental costs for those families and the US government via OHA payments. Army families feel that the government spending excess money on housing results in less money for other Army community programs.

AFAP Recommendations.

1. Educate families on:
   a. Future plans for acquiring leased housing and utilization of on post housing for Army families.
   b. The differences between the entirely different Korean rental system as compared to typical US stateside rentals.
   c. The fair market value evaluations used by Housing to determine the appropriate cost of an off post home.
2. Incorporate information in the SITES system so that families know what to expect prior to arrival.

Required Actions/Action Plan.

1.

2.

Status. GREEN

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

Issue # 04-11

Community Track and Field Facilities

2004 AFAP

Scope. There are no track and field facilities in Yongsan for community members to participate in track and field activities or to run standardized fitness testing in a controlled, safe environment. A Project Validation Assessment determined the cost range from $807K to $3,103M for the standard 400 meter facility; however it failed to determine a suitable location for the field. Not having a track and field facility denies community members the opportunity to train and compete in track and field events and for scholarships.

AFAP Recommendations.

1. Build a community regulation track and field facility on Yongsan.
2. Build a community regulation track & field facilities on Humphreys if not feasible on Yongsan.

Required Actions/Action Plan.

1.

2.

Status. **RED**

Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: AAFES **Issue # 04-12** **Support: DECA**

Commissary Items at Remote Sites

2004 AFAP

Scope. Remote locations with AAFES *Shoppette Plus* are only authorized 100-150 DECA items (items that the shoppette does not already carry); some of which are not replenished frequently or not available at all. Customers are forced to purchase items, such as soda, and macaroni & cheese, at higher AAFES prices, or are forced to drive or take alternate transportation to locations with commissaries. This causes increased financial hardship, such as gas, toll prices, vehicle maintenance, and time.

AFAP Recommendations.

1. Replenish DECA inventory at AAFES *Shoppette Plus* frequently, to ensure items are well stocked.
2. Conduct a semi-annual survey on DECA items needed/wanted at remote shoppette sites.
3. Increase DECA items in AAFES *Shoppette Plus* and ensure it includes commonly used consumables such as sodas.

Required Actions/Action Plan.

1.
2.
3.

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: 1st SIGNAL

Issue # 04-13

Blocked Internet Service Providers (ISPs) on Personal Computers Overseas

2004 AFAP

Scope. Personal computers, which require local ISPs overseas, are blocked from military professional development sites. The availability of military computers that have access to these sites are limited. Soldiers are not receiving the full benefits of professional development opportunities.

AFAP Recommendations.

1. Emplace a link access to professional development sites with AKO authentication.
2. Provide free access to military professional development in barracks.
3. Incorporate computer regulation into CTA 50-909.

Required Actions/Action Plan.

1.
2.
3.

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

8th Army Well-Being Issues Update

Manager: 18th MEDCOM

2.3.2.6

Civilian Medical Care 1 of 2

Issue. Improve civilian access to primary care in 18th MEDCOM facilities throughout the peninsula.

Origin. Break out from 8th Army W-B Issue 2.3.2.5 – 27 June 2003

End State. Provide eligible civilian personnel with easily accessible medical treatment equaling or exceeding professional benchmarks.

Status. AMBER

- U.S civilian employees have access to primary care on the peninsula and require about 5% of total visits per quarter.
- To improve access, recommend 1) use additional TDA authorization for KGS positions – FY05 2) increase use of MOU hospitals 3) increase education of civilians through personnel agencies.
- Action: SITES updated
- Non AD/ADFM civilian USFK population = 12,000.

Resource Impact. Transfer of authorizations for 12 KGS employees

Green – On track, achieves intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

2.3.2.6

Civilian Medical Care 2 of 2

Affiliated (MOU) Hospitals

ILSAN PAEK
KOYANG

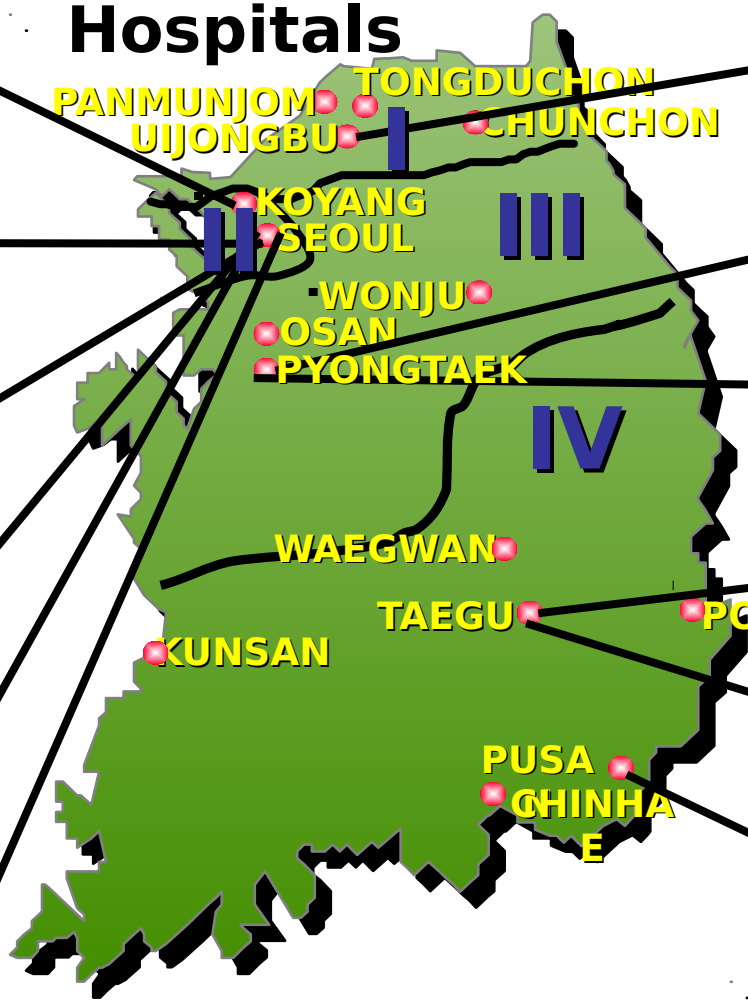
HAN YANG
SEOUL

ASAN
SEOUL

SAMSUNG
SEOUL

SEVERANCE
SEOUL

CHA x 2
SEOUL



ST. MARY'S
UIJONGBU

AJOU
SUWON

DANKOOK
PYONGTAEK

DONGSAN
TAEGU

HYO SONG
TAEGU

DONGEUI
PUSAN

Manager: KORO

2.4.1.1

Family Housing

Construction and Build To Lease – Korea (BTL-K): Status.

- **Phase I for 1,500 Units at Camp Humphreys: Identify requirement and program funds**
  - ✓ **BTL requirements identified in FY 04-09 POM and updated for FY 05-09 POM**
  - ✓ **Army Family Housing Master Plan (Oct 2003) identifies funding to support 4,000 AFH Units**
- **Phase II for 1,500 Units at Camp Humphreys: Advertise for Developer to provide implementation**
  - **– Camp Humphreys (1,500 units in FY 07), Site Selection Identified in February 04**
  - **– Camp Humphreys (1,500 units), RFP to be advertised in April 05**
  - ✓ **KORO Director briefed BTL-K to USFK Combatant Commander and Eighth Army Commander on 21 May 03**
  - ✓ **Initial Request for Proposal (RFP) meeting held - 14-15 May 03**
  - ✓ **15-year lease periods are in FY 04 Defense Authorization Bill (DAB)**
  - ✓ **Korea Housing Pilot Program for investment authority is to be in the FY 05 DAB (allows for a more appealing economic package to developers and KORO – ownership/BAH to developer)**
  - ✓ **Combatant Commander briefed SECDEF in October 03**
  - **– Camp Walker (300 units in FY 06) is the initial site for BTL-K, RFP to be advertised in Jun 04**
  - **– Camp Carroll (420 units in FY 08) planned, site to be selected, Advertisement RFP TBD**
  - **– Camp Humphreys (900 additional units) planned, site to be selected, Advertisement RFP TBD**
  - **– Camp Humphreys (650 units) planned, site to be selected, FY 06 ROKFC**
- **Phase III for 1,500 Units at Camp Humphreys: Select Developer, Award, and**

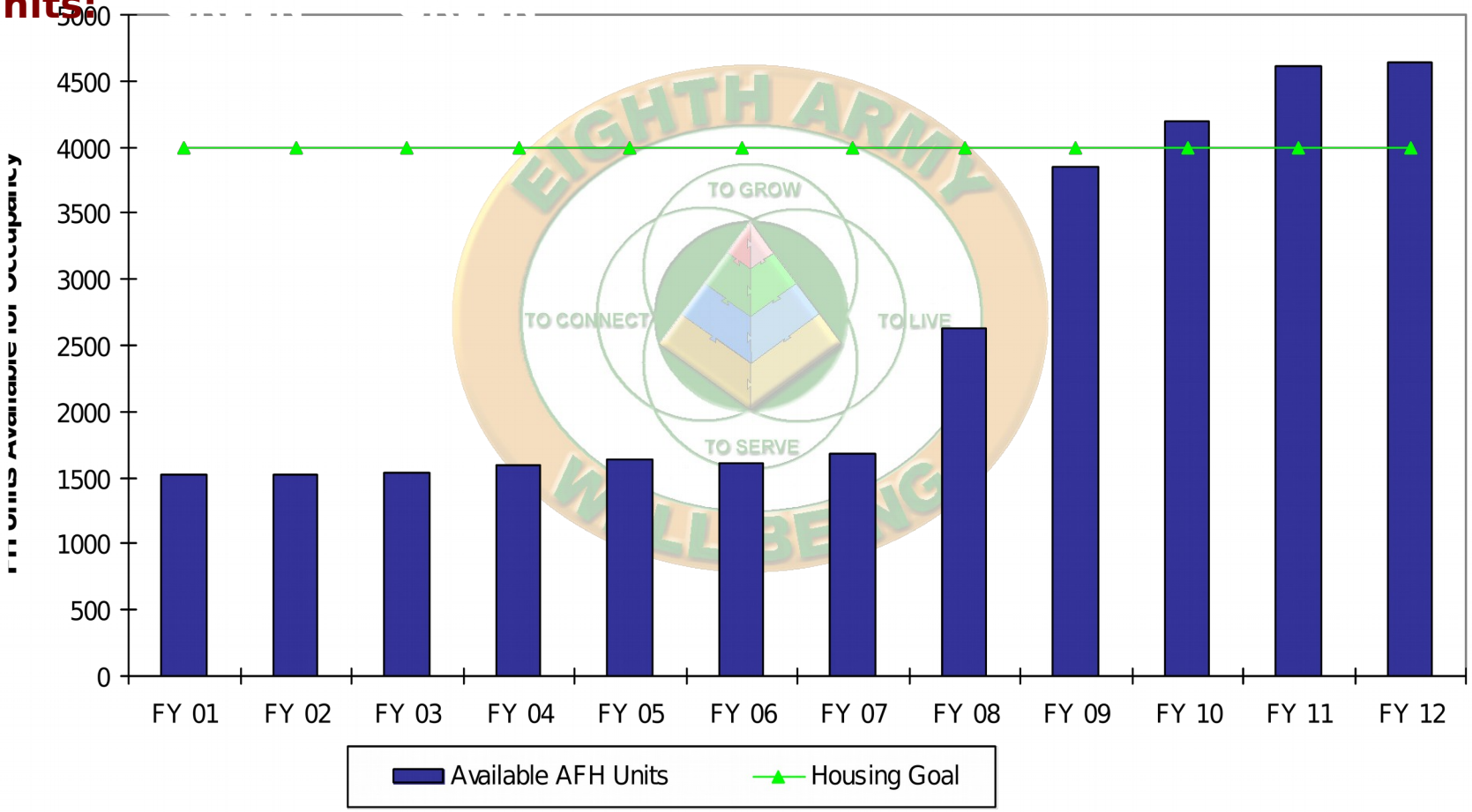
G reen – On track & achieves the intended purpose
A mber – On track with some difficulties & marginally achieves the intended purpose
R ed – Does not achieve the intended purpose
B lack – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

2.4.1.1 (cont.)

Family Housing

Military and Key and Essential Civilians Residing On Post in Government Owned and On Post/Off Post in Government Leased Army Family Housing Units:



Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

2.4.1.1 (cont.)

Family Housing

KORO Rental Housing Program (KRHP) – AFH and UPH: AMBER

- **Phase I: Identify and program requirements**
  - ✓ Requirements identified and submitted in FY 05-09 POM submittal
  - ✓ AFH funds identified in FY 03 for possible use
- **Phase II: Finalize procedures and prioritize locations**
  - ✓ Germany GRHP products translated/applied to Korea needs
  - ✓ Camp Humphreys deemed top contender for AFH leasing - 7 April 03
- **Phase III: Selection and Award**
  - ✓ Fair Market Value determination – Completed 17 April 03
  - ✓ Lease package forwarded to FKEN-RE/SOFA – 27 May 03
  - ✓ Seven AFH leases awarded at Camp Humphreys, one at Camp Walker, and three at Camp Carroll
- **Phase IV: Award further leases upon arrival of additional AFH funding allotment – funding appears sufficient to lease additional units for the summer rotation**
  - **POM request OMA funds not expected until FY 05**
  - **Request for transfer of MPA to OMA for UPH leases is at IMA**

Resource Impact: None.

G reen – On track & achieves the intended purpose
A mber – On track with some difficulties & partially achieves the intended purpose
R ed – Does not achieve the intended purpose
B lack – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

2.4.2.1

Barracks Modernization Program

Issue. The 2+2 modified standard concerning the amount of acceptable living space is unfair to soldiers in Korea. The DoD 1+1 standard is not implemented in Korea for barracks construction.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide a quality place to live for eligible military personnel.

Status.

- ✓ LPP and HN funds programmed for barracks 2+2 construction
- ✓ SRM barracks renovations funds are considered in total number of BUP projects
- ✓ KORO developed a COA Brief as directed at previous WB Meeting.

Phase I: Determine requirements

- ✓ Using LPP/TMP-A data determine the cost of 1+1 implementation
- ✓ Develop a decision briefing (~$711M)

Phase II: Adjust requirements for realignment/FOTA/SCM

- ✓ Determine future installation populations - 15 July 03 (this is delayed due to SCM)
- ✓ Relocate AFH and UPH projects – 21 July 03 (Using FOTA and best known numbers)

Starting 1+1in FY 05 and renovating all 2+2 (LPP - $576M; FOTA-P $222M if MCA $ remain)

Phase III: Determine costs, brief commanders, program funds

- ✓ Determine costs and prepare brief – 10 November 03
- • Brief Eighth Army Commander, brief update for FOTA populations and timelines, no new date set
- • Program required funds - January 2005
- ✓ Receive and evaluate new realignment plans to determine 1+1 cost

G reen – On track & achieves the intended purpose
A mber – On track with some difficulties & marginally achieves the intended purpose
R ed – Does not achieve the intended purpose
B lack – Does not achieve the intended purpose, significant problems in most areas

Manager: ACofS G1 Support: 8th PERSCOM

3.7.3.2

Sponsorship

Issue. **Implementation of Sponsorship Program at Command Level. There is a lack of command emphasis on sponsorship. Sponsors are not being consistently and appropriately assigned to incoming personnel and to personnel departing Korea.**

Origin. **Eighth Army AFAP Conference - 13-14 MAY 02**

End State. **Every soldier and civilian coming to Korea is sponsored and minimizes stress and uncertainty associated**

Status. **AMBER**

- ✓ **SMS live on 25 MAR 03**
- ✓ **Continually evaluating SMS effectiveness**
- ✓ **Continuous G1 – 8th PERSCOM Coordination**
- ✓ **Sponsorship Metrics show increase in usage**
- ✓ **Sponsorship added to Command Inspection Program**
- ➢ **Command emphasis must focus on <u>using SMS</u> to train and manage sponsors.**
- ➢ **Sponsors must complete SMS sponsorship training annually to remain certified.**
- ➢ **Units must the <u>use SMS to assign certified sponsors</u> to inbound personnel to accurately reflect sponsorship activity.**
- ➢ **Policy Letter #19 – Sponsorship Program – emphasizes commander involvement in the Sponsorship Program and maximum usage of the SMS to assign and sponsor inbound soldiers.**

Sponsorship Metric
Sponsored =35.78%
MSC Trained Sponsors =44.36%

8 Week AVG as of APR 04

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO 3.7.3.3 Support: ACofS G1

SITES Improvement

Issue. Originally identified as a 2003 AFAP Issue - Non-Command Sponsored Children Limited Access to DoDDS. The focus of the issue is increasing information dissemination using Standard Installation Topic Exchange Service (SITES) and CONUS levy briefs to emphasize the disadvantages of bringing family members to Korea in a non-command sponsored status.

Origin. Eighth Army AFAP Conference - 12-13 MAY 03

Endstate. Individuals have accurate and sufficient facilities support information readily available to make informed decisions concerning bringing families to Korea.

Status. AMBER

NoChange

- AR 608-1, ACS Center requires a Relocation Assistance Coordinating Committee (RACC) meet quarterly (at a minimum, members from ACS, housing, transportation, finance, military personnel, civilian personnel and medical treatment facility). DoDDs and other appropriate agencies will be invited to attend the quarterly meetings.
- Developing a memorandum from Director, KORO to Area Commanders (Complete 20 Oct 03) directing installations to review and update SITES information and ensure assistance is effective and responsive to the needs of the Army Family. (Complete 30 Jan 04)
- KORO ACS will review the SITES information to ensure standardization and DoDDs information is provided. (Complete Feb 04)
- Coordination continues with CONUS ACS Centers and Korea Mission Commander's to update/standardize Korea information in CONUS pre-departure briefings to Korea. Projected implementation (Complete Jun 04)

Resource Impact. None.

SITES address http://www.dmdc.osd.mil/sites

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: USFK J1 Support: ACofS G1

3.7.4.3

Command Sponsorship

Issue. Plan to increase Korea CSP to 4000 Army positions

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. CSP levels commensurate with other OCONUS locations.

Status. AMBER

- ✓ USFK J1 briefed Eighth Army CofS, Director KORO, USFK Deputy CofS and USFK CofS
- ✓ New USFK 614-1 published 12 Nov 03
- ➢ Delegates service components authority to approve/disapprove re-designation of permanent CSP requests
- ➢ Temporary, Key Billet and Key and Essential positions are still approved by USFK J1
- ➢ Positions banded by Areas and grades
- ➢ 8th Army Supplement to USFK 614-1 pushes re-designation of permanent CSP down to 06 level Commanders. It IS in effect and posted on the 8th Army intranet (5 JAN 04)
- ➢ Drafted briefing slides that depicts current and projected support infrastructure status. Working with KORO to obtain data from the various Areas. Support areas we are looking at are: Housing, DODDS Schools, Medical Care, Dental Care, Family Spt, Child Development Center, MWR, AAFES, and DeCA Commissary.

G reen – On track & achieves the intended purpose
A mber – On track with some difficulties & Questionable that it achieves the intended purpose
R ed – Does not achieve the intended purpose
B lack – Does not achieve the intended purpose, significant problems in most areas

Manager: USFK J1

Support: ACofS G1

3.7.4.3

Command Sponsorship

2 of 2

DRAFT

DRAFT

SEOUL	METRIC									
Housing	1	**# of CSP		# of On-Post Quarters						Score
		2,068	/	1,122						54%
DODDS Schools	1	# of Students		# of Spaces						Score
		2183	/	2331						107%
Medical Care	1	*Population		# Primary Care Providers						Score
		10522	/	2	X	1178	=	2356		22%
	2	Metric #1 Score		MOU Hospitals						Score
		8166	/	3	X	1178	=	3534		43%
Dental Care	1	*Population		# Primary Care Providers						Score
		10522	/	1	X	2000	=	2000		19%
	2	Metric #1 Score		MOU Providers						Score
		8522	/	2	X	2000	=	4000		47%
Family Support	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%
Child Development Center	1	# of Children		# of Spaces						Score
		145	/	227						157%
MWR	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%
AAFES	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%
DeCA Commissary	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%

* # includes AD, DA Civ, Contractor, and Family

** # includes AD, DA Civ and Contractor

GREEN = 100% - 90%

AMBER = 89% - 80%

RED = 79% - Below

Manager: ACofS G1, CPD 3.7.4.4

Language Barriers in Customer Service Areas

Issue. Korean Nationals working in customer service areas, (I.e. Post Exchange, DPW, Housing, DECA, Transportation, MWR activities) do not communicate effectively in English. No standard testing for verbal proficiency exists. The lack of oral communication skills, results in poor service.

Origin. Eighth Army AFAP Conference - 12-13 MAY 03

Endstate. Implement mandatory verbal English proficiency training on an ongoing basis.

Status. GREEN

NoChange

- English language testing policy for Korean national applicants was signed 5 NOV 03
- New policy combines four older policies
- Delegates management the authority to use several venues to determine an applicant's English Language level
- Activities are urged to take advantage of English improvement options (e.g. Tuition assistance, in-house training and/or training by contract)

Resource Impact. None.

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

8th Army
Army Family
Advisory Council
Well-Being
Families Soldiers Civilians
Army Family Action Plan
AFAP
EIGHTH ARMY
WELL-BEING

Closing Remarks

CofS

Eighth United States Army

Eighth United States Army

Well-Being Council of Colonels Meeting

Next GOSC 23 July 2004 (T)

Visit the 8th Army Well-Being web Page located at http://8tharmy.korea.army.mil/G1/Well-Being/Start.htm